

# Network Partners Profile

RELIABILITY. FLEXIBILITY. SIMPLICITY. WE OFFER MORE THAN INSURANCE

## China Pacific Life Insurance – China

- CPIC Group founded in 1991
- Headquartered in Shanghai; a comprehensive insurance group listed in both Shanghai and Hong Kong
- CPIC-Life provides risk assurance solutions including life insurance, pension, health insurance and accident insurance
- Rated A1 by Moody's
- Has more than 2,800 branches, over 40,000 employees and 800,000 insurance agents
- Member of the Swiss Life Network since 2017

### Coverages & Products

#### Types of Employee Benefits

- ★ Group life
- ★ Accidental death
- ★ Total and permanent disability
- ★ Critical illness
- ★ Group medical
- ❖ Group pensions products

#### Other Products & Services

- Wellbeing program: prevention, back-to-work, online consultancy, clinic booking...
- App-based services (claim, top-up, health management, etc.)

- ★ Coverage available and poolable
- ❖ Coverage available but not poolable
- Product available

### Reliability

- Part of the China Pacific Insurance (Group) Company - leading commercial insurance group in China - listed on "A+H" shares
- Solvency margin ratio of 284% under C-ROSS
- Fortune 500 company for 7 consecutive years
- Provide services for more than 100 million customers

### Flexibility

- Wider range of solutions in the market: with business in life insurance, property & casualty, pension plans (corporate annuity), asset management, industrial investments and overseas operations
- Centralized administration and nationwide services
- Multiple enterprise mobile apps
- Strong partnership with the third-party service company, as well as state-owned institutions

### Simplicity

- One dedicated English speaking point of contact for all local request and inquiries
- Dedicated service team with multiple way of customer service
- Online and app-based client self-service platform
- Full capacity to provide the employees a wide range of individual products