



Network Partners Profile

RELIABILITY. FLEXIBILITY. SIMPLICITY. WE OFFER MORE THAN INSURANCE

LZ Assist – China

- Founded in 2006
- Beijing Lizhonghuayuan Technical Service Co. Ltd. (LZ Assist) provides third-party risk management and assistance services
- Focusing on health and household appliances & passenger vehicles risk management services, LZ Assist provides companies with one-stop-shop solutions to address their employees' and customers' health and other family inconvenience assistance needs in the workplace, on the road and at home
- Global medical network partner and household appliances & passenger vehicles repair network support
- Member of the Swiss Life Network since 2011

Services Provided

- Medical and repairing service provider information
- Home and workplace medical service by visiting doctors
- Outpatient assistance
- Inpatient assistance
- Medical document translation
- Overseas medical assistance via telephone
- Global medical evacuation & repatriation
- Home appliances and passenger vehicles maintenance and repairing consultation service
- Health and household appliances & passenger vehicles risk data management and analysis

Reliability

- Exclusive medical service management company for the Beijing 2008 Olympic Games, 60th Anniversary Celebration of P.R. China in 2009 and the Centenary of Tsinghua University in 2011
- Serving more than 9 million health, home appliance & passenger vehicle warranty policyholders in China

Flexibility

- Provide services in the fields such as medical care, home appliance, home vehicle, etc.
- Tailor made solutions for individuals, families, and groups
- One-stop and modular standard for all family related inconveniences service no matter at home or on the road
- Serve end customers directly or in the name of clients

Simplicity

- Answer all international and domestic requests and inquiries with 24/7 hotline in both Chinese and English
- Offer both web and smart phone based service access