



# Network Partners Profile

RELIABILITY. FLEXIBILITY. SIMPLICITY. WE OFFER MORE THAN INSURANCE

## FWD Singapore Pte Ltd – Singapore

- Founded in 2016
- FWD is the insurance business of investment group, Pacific Century Group
- Acquired 90% stake in Shenton Insurance from Parkway Holdings
- FWD Group spans Hong Kong & Macau, Thailand, Indonesia, the Philippines, Singapore, Vietnam, and Japan, offering life and medical insurance, general insurance and employee benefits across a number of its markets
- Member of the Swiss Life Network since 2017

### Coverages & Products

#### Types of Employee Benefits

- ★ Group term life, total & permanent disability, terminal illness and extended death & TPD
- ★ Optional features include family income benefit and repatriation benefit
- ★ Riders include critical illness (accelerated or additional), disability income and accidental death & dismemberment
- ★ Group hospitalisation & surgical (for employees & dependents)
- ★ Riders include major medical, outpatient clinical, outpatient specialist, outpatient dental and maternity benefit

#### Other Products & Services

- Direct-to-consumer business and currently offers a suite of life and general insurance products

- ★ Coverage available and poolable
- Product available

### Reliability

- The fifth largest group medical insurer in Singapore
- More than 60% of our customers stay with us for more than 10 years
- 25% of the 20 largest SGX-listed companies are our customers
- Provides companies with cost-effective employee benefit solutions to over 80,000 members

### Flexibility

- Customisable group insurance plans offer a wide range of coverage for death, disability and illness

### Simplicity

- Provides seamless access to the largest network of outpatient clinics (GP and Specialist) in Singapore and 4 leading hospitals of Parkway Pantai
- Team of professional and experienced staff to assist with any benefits or claims queries
- Provides utilisation and claim cost analysis to help client's track medical cost and consumption trends
- Ease of claims with our FWD Online Services