

CorSol Instructions Data delivery process

1 General information

For the general functionalities of CorSol please refer to the general instructions (CorSol Network Partners).

2 Process

2.1 Overview



Around mid December of each year the ,PLA data order' for the current year will be created. There will be two orders: one for the pooled contracts and another one for the not pooled contracts. If you click on an order you will see in main window the list of the contracts for which we expect figures. As with all lists it can be organized to your needs (columns and ordering) and exported into Excel.

On the list you see the contract number (Project No), the name of the contract (Project short name) and the insured company (Customer). In addition you see the related international agreement and – for the one's where we have an agreed delivery date – by when the PLA has to be delivered to the client (Agreed delivery date).

Network partner	Network partner Swiss Life CH - PLA data orders - PLA 2010 pooled							
Network partner Swiss Life CH	▲ Project short name	Project No.	Customer	Pooling status	Status			
⊢ 🗐 Headquarters	ABB Ergänzungsversicherung CH	28374	ABB Ergänzungsversicherung CH Baden	Pooled	Data requested			
► 🗐 Network partners	🥥 Abbott Liestal AG CH	19958	Abbott Liestal AG CH Liestal	Pooled	Data requested			
Contact persons	🖙 Abbott Liestal AG CH 2	G3502	Abbott Liestal AG CH Liestal	Pooled	Data requested			
Local contracts	🤪 Adam Touring GmbH CH	G1342	Adam Touring GmbH CH Dietikon	Pooled	Data requested			
Weight International agreements	🥥 AGA AB CH 4	G0596	AGA AB SE Lidingö HQ	Pooled	Data requested			
	🖙 Akzo Nobel Coatings AG CH 1	G0538	Akzo Nobel Coatings AG CH Lucerne	Pooled	Data requested			
PLA 2010 pooled	🤪 Alpha Umwelttechnik CH	G4165	Alpha Umwelttechnik CH Nidau	Pooled	Data requested			
► 🥥 PLA 2006	🖙 Amgen Europe AG CH	D3752	Amgen Europe AG CH Zug	Pooled	Data requested			
🗠 🥥 Current campaigns	🖙 Amgen Switzerland AG CH	G0053	Amgen Switzerland AG CH Zug	Pooled	Data requested			
⊳ 🥥 Processes	🤿 Aon Schweiz AG CH	G1882	Aon Schweiz AG CH Zurich	Pooled	Data requested			
- 🛅 Activities	🖙 Armacell Switzerland AG CH 5	G1542	Armacell Switzerland AG CH Pfaffnau1	Pooled	Data requested			
- 🗹 Tasks	🖙 AT&T Global Network Services CH 1	28411	AT&T Global Network Services CH Zurich	Pooled	Data requested			
	🖙 AT&T International SA CH	F4533	AT&T International SA CH Geneva	Pooled	Data requested			
	🖙 Autodesk (Europe) SA CH 2	16552	Autodesk (Europe) SA CH Geneva1	Pooled	Data requested			
	🖙 AV Chemie GmbH CH	15111	AV Chemie GmbH CH Kreuzlingen	Pooled	Data requested			

By drilling further down you can get to the details page for each contract and the needed reporting periods. Only the items relevant for you are shown.

There are some attributes which are read only and either they are calculated based on the values you have reported for the related attributes or they are prefilled according to general information related to the specific contract (such as TERM, KENA, PTOT, ZINS).

Premiums	PTOT	Sub-Total Premiums (B)
Interest (Yield)	ZAS	Interest on assets
Interest (Yield)	ZASS	Interest on separate account
🗋 Interest (Yield)	ZINS	Sub-Total Interest (C)

In the column 'Description' you see what we expect to be reported in the corresponding item as well as an explanation in case you have an Error for it.

Network partner	Network partner Swiss Life C	CH - PLA dat	a orders - PLA 2010 pooled - Akzo Nobel Coatings AG	CH 1 (G0538) - 01.01	.2010 - 31.12.2010		
Network partner Swiss Life CH	Category	ID	Attribute	Value	Comment	Description	Status
🕨 🕼 Headquarters	General Information	TAR3	Type of benefits: Supplementary accidental death capital			Type of benefits	OK
Wetwork partners	General Information	TAR2	Type of benefits: lump sum death	Selected		Type of benefits:	ок
Contact persons	General Information	LSLP	Local stop-loss premium (only if loc. exp. rating)			Local stop-loss	OK.
Use a contracts	General Information	LOCEX	Local profit sharing formula (only if loc. exp. rating)			Local profit shar	OK
International agreements	General Information	LERF	Local experience rating?			Local experience	OK
PLA data orders	Gener Information	TAR10	Type of benefits: medical			Type of benefits:	OK
ABB Ergänzungsversicherung CH (28374)	General Information	TAR9	Type of benefits: premium waiver	Selected		Type of benefits:	ок
Abbott Liestal AG CH (19958)	General Information	TAR8	Type of benefits: disability pensions	Selected		Type of benefits:	OK
Abbott Liestal AG CH 2 (G3502)	General Information	TAR7	Type of benefits: orphan's pensions	Selected		Type of benefits:	ок
🕨 🥥 Adam Touring GmbH CH (G1342)	General Information	TAR6	Type of benefits: widow/er's pensions	Selected		Type of benefits:	ок
AGA AB CH 4 (G0596)	General Information	TAR5	Type of benefits: old age pensions	Selected		Type of benefits:	OK.
a 🥥 Akzo Nobel Coatings AG CH 1 (G0538)	General Information	TAR4	Type of benefits: lump sum disability			Type of benefits:	ок
01.01.2010 - 31.12.2010	General Information	TAR1	Type of benefits: endowment insurance	Selected		Type of benefits:	OK
Alpha Umwelttechnik CH (G4165)	Premiums	PKOMB	Mixed premium			Mixed premium	ок
Amgen Europe AG CH (D3752)	Premiums	PSPR	Premium for savings benefits			Premium for sav	OK
Amgen Switzerland AG CH (GUU53)	Premiums	RPBU	Effectif risk premium			Effectif risk prem	OK
Ann Schweiz AG CH (G1882)	Premiums	RPST	Actuarial risk premium			Actuarial risk pre	oĸ
ATIACER SWIZERIARD AG CH 5 (51542)	Premiums	EESK	Annual single premiums			Annual single pr	OK.
Tat International SA CH (F4533)	D Premiums	EE	Single premiums			Single premium	OK

The Attribute description	is a	also dis	played	on th	e attribute	dialog.
---------------------------	------	----------	--------	-------	-------------	---------

PLA Data-				
	Category	General Information	۹,	Value
	Attribute	Local experience rating?	۹	
	Note			
_				
1	Description	If the local dividend (SYDI) ha loss account please indicate	s been determined with "x". If this appli	by applying a profit sharing formula or a local profit es you must also fill in the positions LOEX and LSL
	Description	If the local dividend (SYDI) ha loss account please indicate	s been determined with "x". If this appli	by applying a profit sharing formula or a local profit es you must also fill in the positions LOEX and LSL

20111220_CorSol Data delivery.doc

You can either enter the data manually (see chapter 3) or upload via *.csv file (chapter 4). You can track in the 'Status' column the status for each individual item. As long as there are items with status 'Error' it is not possible to submit it. Once you have filled all items for a contract and no Errors appear, you can change the status to 'Deliver to Swiss Life'.



A multi-select menu is also possible which allows you to submit the data for several contracts in one go. To do so please proceed as following: mark and select the contracts you want to deliver by pushing the Ctrl button. Then choose 'Deliver to Swiss Life'.

🚽 AKZO Nobel Coatings AG CH	G1878	AKZO I
🤪 Alcatel Business Systems France CH	G1494	Alcatel
🖓 Alcatel Schweiz AG CH	07440	alcate!
🤿 Alcatel Schweiz AG CH 1	Deliver to Swiss Life	atel
🧟 Bekon-Koralle AG CH 1	F1745	^V Bekon-

Then a message box is shown containing the following message:

~		_
 1 0	F N i	
U		

1 of 3 contracts have been delivered successfully to Swiss Life. 1 of them contained warnings.

The following contracts contain errors and were not submitted to Swiss Life: 07412, Alcatel Schweiz AG CH 14508, Benedom S.A. CH 1

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OK.

You will be informed about which contracts have been delivered successfully to Swiss Life and which of them contained warnings. Furthermore the not submitted contracts will be listed in the box.

After having executed the menu successfully on one or more local contracts, the status of these contracts changes from "Data requested" to "Ready for EARE" and the PLA attributes in the reporting periods of these contracts are not editable anymore but will remain still visible to you. If you need to change the figures, please contact us.

Find PLA		
PLA Attribute		
Project short name		
Project No.		
Customer		٩
Status	Ready for EARE	٩
	😳 Data requested	
	😳 Ready / data processed	
	Ready for EARE	

Please use the search mask and search contracts with status "Ready for EARE" to have an overview of which contracts have been delivered yet or sort the contracts to be reported by clicking on the column header 'status'.

In case additional contracts are needed, the PLA data order will be updated automatically. After you have delivered the data, actuarial checks will be performed and in case of questions we will contact you by e-mail. If the checks are done, the PLA will be calculated. Once this is done, the status changes to 'Ready/data processed'.

2.2 Pooled contracts

For the pooled contracts you have to deliver the full set of figures.

2.3 Not pooled contracts

For the not pooled contracts we need only the items of the categories 'General information' and 'Premiums' and – if possible item 'ISTOT' (Total insured sum). The validation rules are therefore different than for pooled contracts – taking into account the reduced set of attributes to be reported.

The information will appear in the client's PLA document for information only.

2.4 Changes in general information of a contract

If you need to change information like contract number, name of the company, the related broker etc or terminate the contract, you can not do this in the PLA data order. Instead you have to navigate into the contract itself and make the necessary change. The easiest way to do this is by opening the contract (=project) with the right mouse click (Edit project).



3 Manual data entry

For a manual update of the figures choose the contract and reporting period you want to update. With the right-mouse click in the 'Value' column you choose 'Edit'.

CorSol						
<u>F</u> ile <u>E</u> xtras <u>?</u>						
<u>@@</u> -						
Network partner		Network partner Swiss Lif	e CH - PLA dat	ta orders - PLA 2010 not pooled - Volvo AB CH 3 (31084	l) - 01.01.2010 - 31	.12.2010
a 🥥 PLA 2010 not pooled	•	Category	ID	Attribute	Value	Comment
a 🥥 Volvo AB CH 3 (31084)		General Information	TAR3	Type of benefits: Supplementary accidental death capital		N1
 O1.01.2010 - 31.12.2010 Volvo AB CH 2 (31083) Hydro Aluminium SA CH (D2189) Ord Hydro Aluminium SA CH (D2189) 		General Information	TAR2	Type of benefits: lump sum death		S Edit
		General Information	LSLP	Local stop-loss premium (only if loc. exp. rating)		
		General Information	LOCEX	Local profit sharing formula (only if loc. exp. rating)		
Gunt lagen AG CH (64797)		General Information	LERF	Local experience rating?		

A pop-up appears where you can enter the value for the chosen item and add a 'Note' which will appear in the column 'Comment'. Depending on the item the field for the value might look different (checkbox, field for text or number). With 'OK' your entry is saved and the pop-up closed. With 'Save and edit next attribute' the next item in the list is shown for editing.

2 PLA Data			<u>×</u>
PLA Data			
Category	General Information	Q	Value
Attribute	Type of benefits: Supplementary	Q	
Note			
Description	If policy covers "ADD capital" state If the pre-filled value is wrong plea	an "x" in this item. Combinations v ase correct it and confirm with an "r	with other tariffs are possible. ok" as comment. At least one tariff
	has to be chosen (Error)!		
Save and edit next attr	ibute		<u>O</u> K <u>C</u> ancel

The result of your entries is visible immediately and the status of the item will change as well.

Network partner Swiss Life CH - PLA data orders - PLA 2010 not pooled - Volvo AB CH 3 (31084) - 01.01.2010 - 31.12.2010								
Category	ID	Attribute	Value	Comment	Description	Status		
General Information	TAR3	Type of benefits: Supplementary accidental death capital	Selected		Type of benefits:	Warning		
General Information	TAR2	Type of benefits: lump sum death	Selected	new benefit	Type of benefits:	Warning		
General Information	LSLP	Local stop-loss premium (only if loc. exp. rating)	1000		Local stop-loss	ок		
General Information	LOCEX	Local profit sharing formula (only if loc. exp. rating)			Local profit shar	ок		
General Information	LERF	Local experience rating?	Selected		Local experience	ок		

Once you have entered all necessary items please check the status (you can easily sort by status). You can only deliver if no item has the status 'Error'.

4 Upload via *.csv file

There are two possibilities to upload data from *.csv file:

- Upload for 1 contract
- Upload for several contracts

For both types you can upload all data at once or upload only selected items. The later version could be used if you get the data out of different systems you don't have to consolidate them before the upload.

However to upload the data in batches for several contracts from *.csv file, we need you to provide with an additional file with internal PLAReportingPeriodIDs. Please let us know if you intend to do so.

To access the PLAReporting PeriodID for a specific contract, please proceed as following:

- go to a specific contract
- select the column PLA Reporting Period ID via drop-down menu 'Organize columns'

Network partner SWISS LIFE (HEAD OFFICE)	Category	ID	Attribute
 Headquarters Network partners 	Organize columns		23
 Contact persons Local contracts 			Un
 International agreements PLA data orders 	✓ Category ✓ ID		Down
 PLA 2010 not pooled PLA 2010 nonled 	✓ Attribute ✓ Value		Select all
ABB Ergänzungsversicherung CH (28374)	 ✓ Comment ✓ Status 		Deselect all
 Abbott Liestal AG CH (19958) Abbott Liestal AG CH 2 (G2592) 	Description		
Adam Touring GmbH CH (G1342)			
 AGA AB CH 4 (60536) AKZO Nobel Coatings AG CH 1 (60538) AkZO Nobel Coatings AG CH 1 (60538) 	<u>O</u> K <u>C</u> lose		

Network partner SWISS LIFE (HEAD OFFICE) - PLA d

 Category 	ID	PLA Reporting Period ID
General Information	ZART	1759520
General Information	WAE	1759520
🗋 General Information	TERM	1759520
General Information	TAR9	1759520
General Information	TAR8	1759520
General Information	TAR7	1759520

4.1 Upload for 1 contract

4.1.1 Format

The file needs to have the following format: Columns: ID|Attribute|Value|Comment

- ID: Key of the Attribute
- Attribute: Optional Description of Attribute
- Value: Value to set for this Attribute
- Comment: Comment to set for this Attribute

Example: ID|ATTRIBUTE|VALUE|COMMENT STTT|Renewal date: day|22|Test 1

It will look like this if stored via Excel:

: An	a ▼ 10 ▼ B 1 U ≡ ≡ ∃	= 🖽 🔧	%, E	.00				
	A2 ▼ f PTOD 25000 higher prer	nium due ti	o higher rati	e				
	A	В	С	D				
1	ID Description Value Comment							
2	PTOD 25000 higher premium due to higher rate							
3	AKT 2 2 new people joined							
4	MAAK 30							
5								
-								

The ID is visible in the details of each record.

PLA data orders - PLA Data order 2010 (Default Testdata) - LC ABB Genf (65536) - 01.01.2010 - 31.12.2010									
Category	▲ ID	Attribute	Value	Comment	Status				
🗋 Benefits Paid	AHLR	Old age and surviver's pensions (mixed)							
Figures for Stop Loss /	АКТ	Number of actives	10		ок				
Figures for Stop Loss /	ALT	Number of old age pensioners							

4.1.2 Navigation

Navigate to the contract and period you want to update. Choose 'Import data from CSV file \ldots '



Choose the file by clicking on the icon right of ,File name'.

F	File name							
Content (Blu	ue = current position	, orange = wari	ning, re	d = error]				-
							? 🛛	
	Look in:	🙆 My Docum	ents		~	G Ø 🖻 🗉]-	
Error	My Recent Documents Desktop My Documents	SLPL_BE_Re Stundenrapo Template co: test.xml test_agi_to: test_agi_to: test_agi_to: transfer (K-1 udate local US.sd US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business US-Business	source_ ort 2010 sts.xls load.csv Drive) for cors .xls -compar .xls e_office	_Availability_DIDA.xls 1.xls / sol.pls ison.xls aguser_en.pdf			∰ xi3-1_web_i ∰ zust1.sql	
_evel		File name:	tes	Type: Microsoft Excel W Size: 229 KB Date Modified: 11.05.20	orkshe)	15 V	Open	
	My Network	Files of type:	Alle	: Dateien (*.*)		*	Cancel	
						1		
	Ser 1923		Ŀ		-			,
ield descri	ption							
	Тур					Value		
D	escription			Nun	nber of	flines		

4.1.3 Result

You will see what is done during the import by jumping to errors or by choosing validation of format. Once the import is finished, click 'OK' and you will see the result.

	m	m	n	п
_		r	~	•••

I	File name D	K_contrac	t_68301006253.cs	SV				
- Content [Bl	Content [Blue = current position, orange = warning, red = error]							
AKT Number of actives 25 ANZ Number of lives insured DPN Number of dependents 0 GCOM General Comments INVS Disability lump sum, cash value for pensions ISINV Insured sum disability ISTOD Insured sum death ISTOT Total insured sum KENA Commission recipient, name KCMM Commissions KRL Medical benefits KRTL Medical benefits for daily allowance MAAK Average age of actives MRAB Quantity rebate NCINV No. of claims, disability 0 NCTOD No. of claims, group life, ADD capital 0 NCTOD No. of claims, group life, ADD capital 0								
PINVIDisabil	itv nremiumll	ap 110,110	D cobratel					•
Error								
Level	Line numb	er	▼ Identifier					
•			m					Þ
- Field descr	iption							
	Тур 🛛 К	ΈY			Value	AKT		
C	escription				Number of lines			43
Next error	Validat	ion of forn	nat				<u>0</u> K	<u>C</u> ancel

And how it looks like after the import:

Network partner		Network partner Swiss Life	e CH - PLA dat	a orders - PLA 201	10 pooled - Caisse de pens	ions CPK Sw
🔺 🏢 Network partner Swiss Life CH	-	Category	ID	Value	Status	Commer
🕨 🥥 Headquarters	E	General Information	TAR3		ок	
Network partners		General Information	TAR2		Warning	
Contact persons		General Information	LSLP		ок	
V V Local contracts		General Information	LOCEX		ок	
International agreements		General Information	LERF	Selected	OK	Included
PLA 2010 nooled		General Information	TAR10		ок	
Isover S.A. CH 1 (19934)		General Information	TAR9	Selected	ок	
Sicli Matérial-Incendie SA CH (G1944)			General Information	TAR8	Selected	ок
Marsh AG CH 2 (F5323)		General Information	TAR7	Selected	ОК	
🔺 🥥 Caisse de pensions CPK Swatch Group CH 1 (28358)		General Information	TAR6	Selected	ок 😼	
Þ 🗐 01.01.2010 - 31.12.2010		General Information	TAR5	Selected	Warning	
4 🐺 S.C. Johnson Wax AG CH 2 (22782)		General Information	TAR4	Selected	Warning	
 ▶ 100 01.01.2010 - 31.12.2010 ▶ 36Johnson WaxA6 CH (22781) ▶ 9 Gartner Switzerland OmbH CH 1 (G5747) 		General Information	TAR1	Selected	Warning	
		Premiums	PKOMB	81265077	ок	
		D Premiums	PSPR		OK	

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As with the manual data entry you then have to check the status of the items and – if no one has an Error – change the status of the contract to 'Deliver to Swiss Life'.

🛚 💷 PLA data orders	
🛯 🕼 PLA 2010 pooled	
🗁 🥋 Isover S.A. CH 1 (19934)	
🗁 🤿 🛛 Sicli Matérial-Incendie SA CH (G1944)
├- 🥋 Marsh AG CH 2 (F5323)	
a 🧔 Caisse de pensions CPK Swa	tch Group CH 1 (28358)
⊨ 🗐 01.01.2010 - 31.12.2010	
🖉 🐺 <mark>S.C. Johnson Wax AG C닍 2 (2)</mark>	7787)
┝─ 🥥 01.01.2010 - 31.12.2 ^{\\$}	Edit project
⊳ 🤿 S.C. Johnson Wax AG C	Deliver to Swiss Life
🗁 🥋 Gartner Switzerland Gmb 🧰	
⊱ 🤿 Continental Suisse SA CH (G1	343)
l 🖾 a r itari asattar	

4.2 Upload for several contracts

4.2.1 Format

Columns:

 $\label{eq:place} PLAReportingPeriodID|LocalContractNo|ReportingPeriodFrom|ReportingPeriodTo|ID|Attribute|Value|Comment$

- PLAReportingPeriodID:CorSol key of the reporting period; identifies the local contract as well
- LocalContractNo: The contract number of the local contract. For information only.
- ReportingPeriodFrom: The start date of the reporting period. For information only.
- ReportingPeriodTo: The end date of the reporting period For information only
- ID: Key of the Attribute
- Attribute: Optional Description of Attribute
- Value: Value to set for this Attribute
- Comment: Comment to set for this Attribute

Example:

PLA_REPORTING_PERIOD_ID|CONTRACT_NO|FROM|TO|ID|ATTRIBUTE|VALUE|COM MENT

1017690|10-15|01.06.2011|31.01.2012|1|Renewal date: day|22|Test 1

Or as it will look like if done via Excel:

Ar	ial		· 10 ·	B	ΙŪ			1 🕎 🤊	%	, €	C 1.	00.00 0.	•	*		• 👌	, ,
	A2	•	f _x	179193	34 F01	7037 1.:	3.2009 31	.12.200	09 S1	ITTIF	Rene	wal o	date:	day 1			
													A				
1	PLA REP	IORTIN	<u>g pef</u>	riod <u>n</u>	RICON	ITRACT	<u>NOJERC</u>	рмітоіі	DIDE	SCF	RIPT	10Nľ	VALL	JEICC)MME	ENT	
2	1791934 F	017037	[]1.3.20	109 31.1	2.2009	ISTTT	Renewal o	date: da	iy[1]								
3	1791934 F	017037	[]1.3.20	109 31.1	2.2009	ISTTM	Renewal	date: m	ionth	3							
4	1791934 F	017037	[1.3.20	109 31.1	2.2009	IZARTI	Premium	payme	nt 12								
5	1791934 F	017037	[1.3.20	109 31.1	2.2009) QOT Ir	nsureres (quota 1(100								
a	170103716	017037	11 3 20	100131_1	2 200C		Currency	codoll I	eni								

You will receive the necessary attributes and ID's in a separate excel file as well as the PLA_REPORTING_PERIOD_ID.

4.2.2 Navigation

Choose the PLA data order you want to make an upload for. Then choose 'Import CSV File for multiple reporting periods ...'

r- V Lucai contracts	💷 International Farbenwerke GmbH DE 1	700557-1
🗠 🧔 International agreements		700704 1
🎍 🗐 PLA data orders	The solution of the solution o	700794-1
PLA 2010 protod	🖓 Wind River GmbH DE	700885-1
Edit PLA data order	ADC GmbH DE 3	701156-2
► 🥩 PLA 2006 🛉 Import CSV File for multiple reporting periods	🧟 Siemens Medical S.Health GmbH DE	704256-1
Current campaigns	😺 🦃 SRA Unterstützungskasse DE	701156-1
⊳ 🗐 Processes	🐺 Develop GmbH DE	702476-1
T2 Activition		704504.0

Choose the file by clicking on the icon right of ,File name' (as described in chapter 4.1.2).

4.2.3 Result

As described in chapter 4.1.3. Once the data is saved in the system we recommend to use the multi select-menu to submit to Swiss Life.

🚽 AKZO Nobel Coatings AG CH	G1878	1 OZAA
🧟 Alcatel Business Systems France CH 🛛	G1494	Alcatel
🖓 Alcatel Schweiz AG CH	07440	elcatel
🤿 Alcatel Schweiz AG CH 1	Deliver to Swiss Life	atel
🐺 Bekon-Koralle AG CH 1	F1745	^V Bekon-
구 Benedom S.A. CH 1	14508	Bened

5 Status

The following table gives you an overview of the different status in CorSol for the PLA data delivery:

Level	Status	Description
Item	OK	Item is ok, can be delivered to Swiss Life
Item	Warning	Please have a look at it, but if you think the value is correct you can deliver to Swiss Life; However it might be helpful for us either to confirm the value with OK or another additional explanation in the related comment field
Item	Error	The value for this item is not possible, please correct it. You can find a possible cause for the Error in the column 'Description'
Contract	Data requested	You can enter your data
Contract	Ready for EARE	You have delivered the data, it will be transferred to EARE (software to calculate the PLA)
Contract	Ready / data processed	PLA has been calculated

6 Support

In case of questions, please mail to corsol@swisslife.ch.